

eClinical OnDemand

A targeted solution that enables small to mid-sized companies to rapidly deploy an integrated eClinical suite made up of best-in-class technologies, through a cost-effective (SaaS) subscription model

BEST-IN-CLASS eCLINICAL SUITE AND SERVICES



With Dataflow Manager as the solution's central interface, Sponsors and CRO's can collaborate on study management operations using real-time data intelligence, across systems, sources, and vendors

Integrated Data Capture

Commercial API Integration
Start-up Lead
Change management



OnDemand Technologies

Quick Start-up
Study Database Design
Preconfigured for DFM™



Integrated Data Sources

External Data Loading
Reconciliation
Vendor Management



With eClinical On-Demand, PharmaPros acts as an outsourced technology department providing all of the implementation, management, and support for an end-to-end eClinical suite integrated and delivered through PharmaPros' Dataflow Manager solution.



SERVICES

TECHNOLOGY START-UP

eClinical Suite Configuration & Implementation

PharmaPros provides the installation, configuration and validation services for the subscribed, best-in-class eClinical technologies. This is a rapid start-up service using existing technology partner solutions with pre-configured APIs and validation scripts.

Data Lifecycle Planning & Configuration (Dataflow Manager)

PharmaPros provides documentation and configuration of the study based upon the study protocol and study plans. PharmaPros works directly with clients to ensure the data lifecycle is configured according to expectations. Dataflow Manager is configured to track the data lifecycle between and across data sources, monitor study progress in-stream.

Study Database Development, Configuration, and Validation

PharmaPros provides complete study database development services with configuration into multiple eClinical technologies as subscribed. All study development and configuration follows standard procedures for study startup ensuring that deliverables are compliant and validated. Customer User Acceptance Testing (UAT) is also supported through this service.

Customer Training

Upon infrastructure implementation and study deployment, PharmaPros provides training that is customized to study workflow processes and subscribed eClinical technologies. Training is delivered according to the customer's team makeup, roles and responsibilities to ensure that the team not only understands the technology, but also the objectives of the study and key indicators for managing to study success.

Whether for one trial or an entire program, rapid deployment and fixed monthly subscription fees ensure a level of visibility and control that is typically available only to larger organizations with significant resources and in-house technology.



MAINTENANCE

Technology Management

Whether the eClinical technology is hosted by PharmaPros, or by one of our best-in-class technology partners, PharmaPros ensures that the technology infrastructure is fully managed, available and secure. PharmaPros has established best practices with technology partners, using auditable processes in ensuring network and physical security measures are established, disaster prevention procedures are in-place, and backup and recovery are performed and tested.

User Account Management

As multiple technologies in the “cloud” become the standard, security around who can access information becomes a greater challenge. To ensure access is provided appropriately, PharmaPros manages user account authorizations and roles to verify that the right personnel have the right access. Privileges are periodically audited to verify that employees are still active, and that undesired access is prohibited.

Software Maintenance

As an eClinical On-Demand subscriber, customers benefit from feature updates and patch releases free of charge. Maintenance also includes source vendor technology change management to ensure seamless operation and connectivity throughout study conduct.

KEY BENEFITS

- ▶ FULLY VALIDATED, TURN-KEY eCLINICAL SUITE
- ▶ REAL-TIME DATA VISIBILITY AND REPORTING
- ▶ RAPID SYSTEM DEPLOYMENT / TIME TO VALUE
- ▶ HIGHER ROI / LOWER TOTAL COST OF OWNERSHIP
- ▶ FLEXIBLE, SCALABLE, SECURE

SUPPORT

Technical Support

PharmaPros' technology team consists of seasoned eClinical technologists who not only understand how to troubleshoot and solve technology problems, but can also provide expert advice on the use of the systems to ensure your time is best spent on managing the study and not worrying about the technology.

Change Management

Anytime your study changes, the PharmaPros technology team is there to manage it accordingly. From study design changes to workflow updates, the technology team provides a rapid, quality change implementation that ensures study timelines are not impacted.

External Source Data Management

PharmaPros provides a unique support service that ensures data are flowing as expected from their sources. This support service provides proactive monitoring and reporting on the flow of data from the sites, vendors and systems to ensure timely resolution of workflow and data reconciliation issues.

Integrated Data Delivery

Often, specific needs arise regarding the formats of SAS exports or unique clinical reporting to fulfill a study need. In any of these cases, PharmaPros can deliver the data you want as you want it, across systems and data sources.

ABOUT PHARMAPROS CORPORATION

PharmaPros Corporation is a technical consulting and solutions provider specializing in data and technology for clinical trials. The company's innovative approach and deep industry expertise has resulted in the commercialization of a first-in-class solution that is redefining clinical trials management. Dataflow Manager™ provides the ability to manage clinical trials using the most accurate and up-to-date information available, enabling life sciences organizations to make rapid, better-informed decisions, in the management of clinical trials. The company was formed in 1996, and is headquartered in Cambridge, MA.